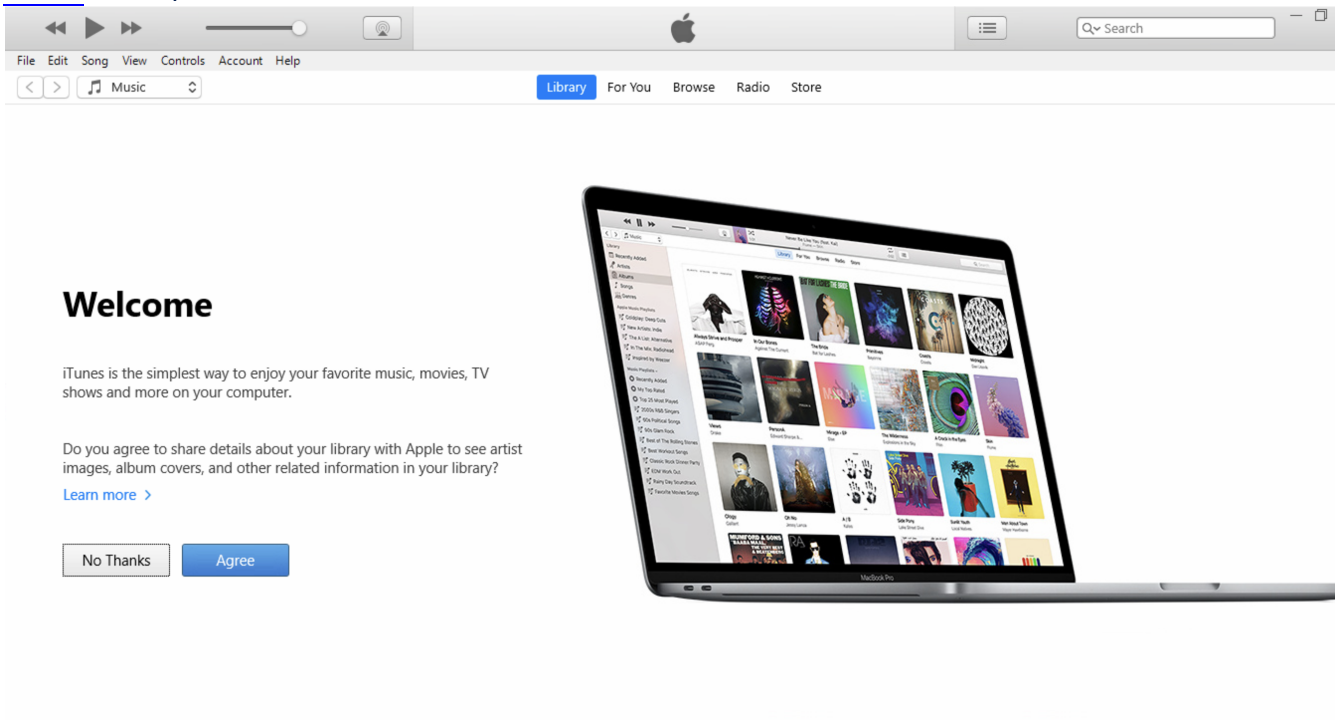
iTunes Restore (PC)

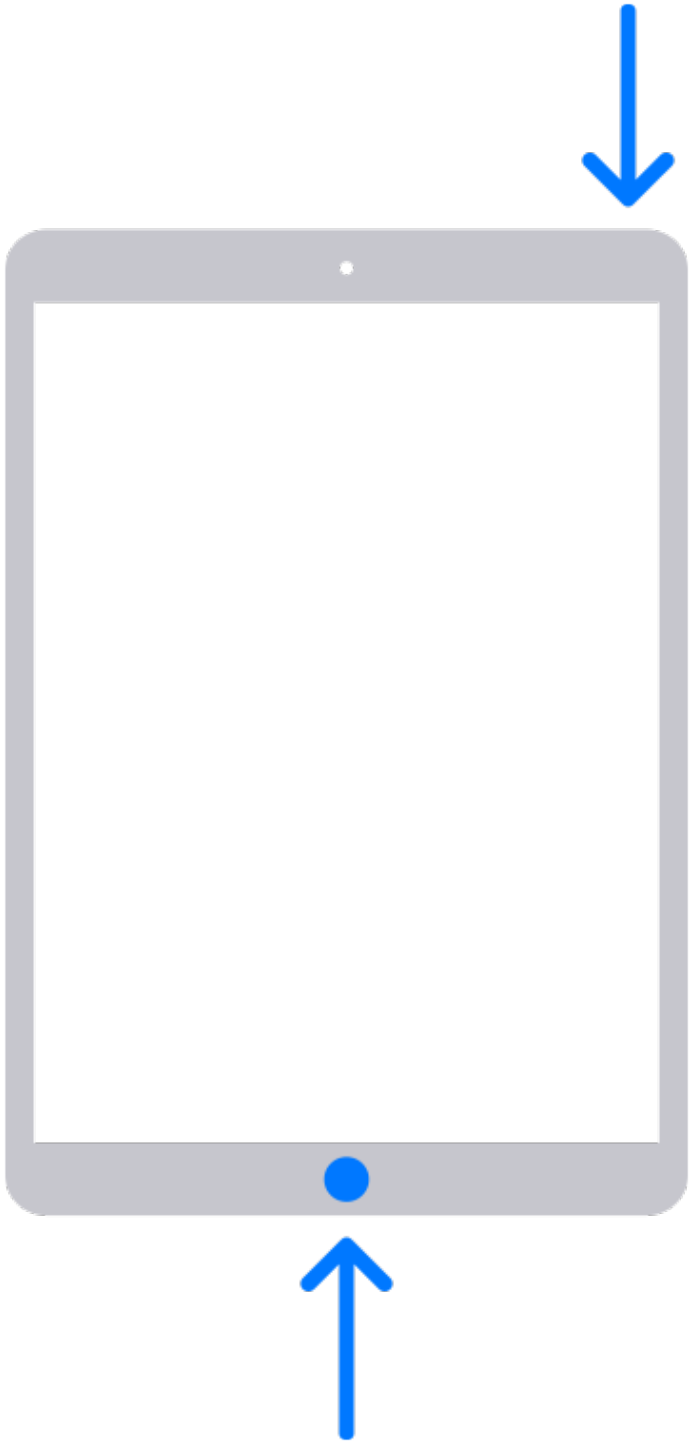
Last verified by Andrew Snodgrass on 05-03-2023

1. Install and open iTunes



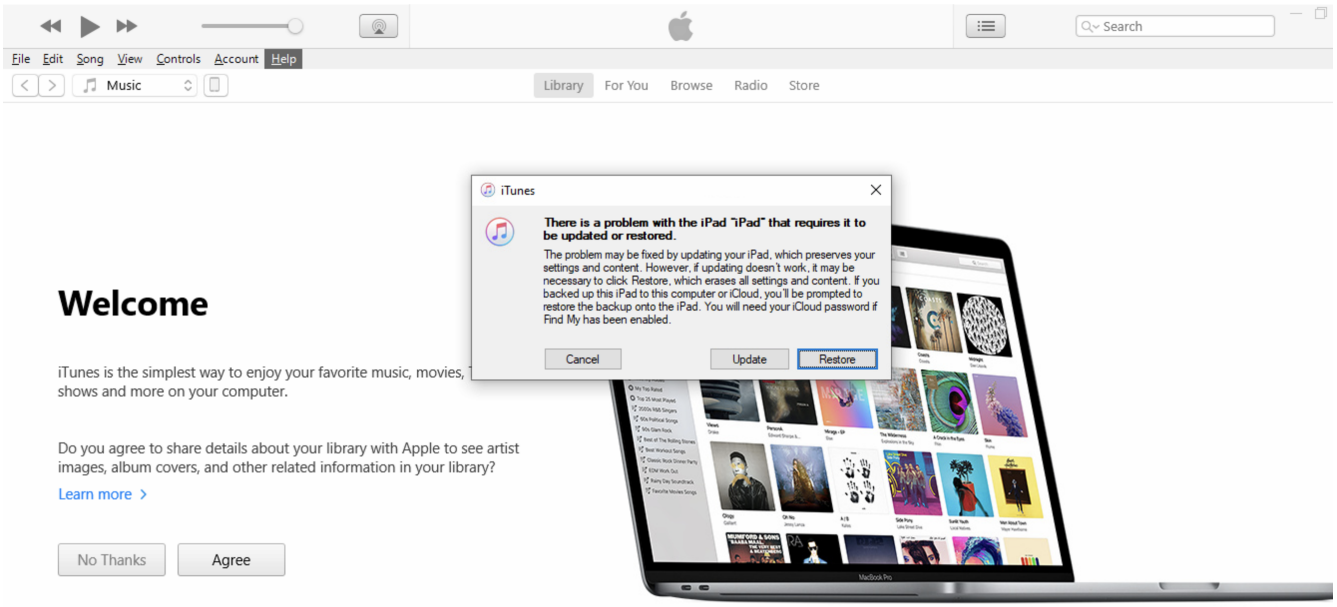
2. Connect the iPad to a PC using a USB to lightning cable.

3. Put the iPad into recovery mode by holding the home button and the power button.

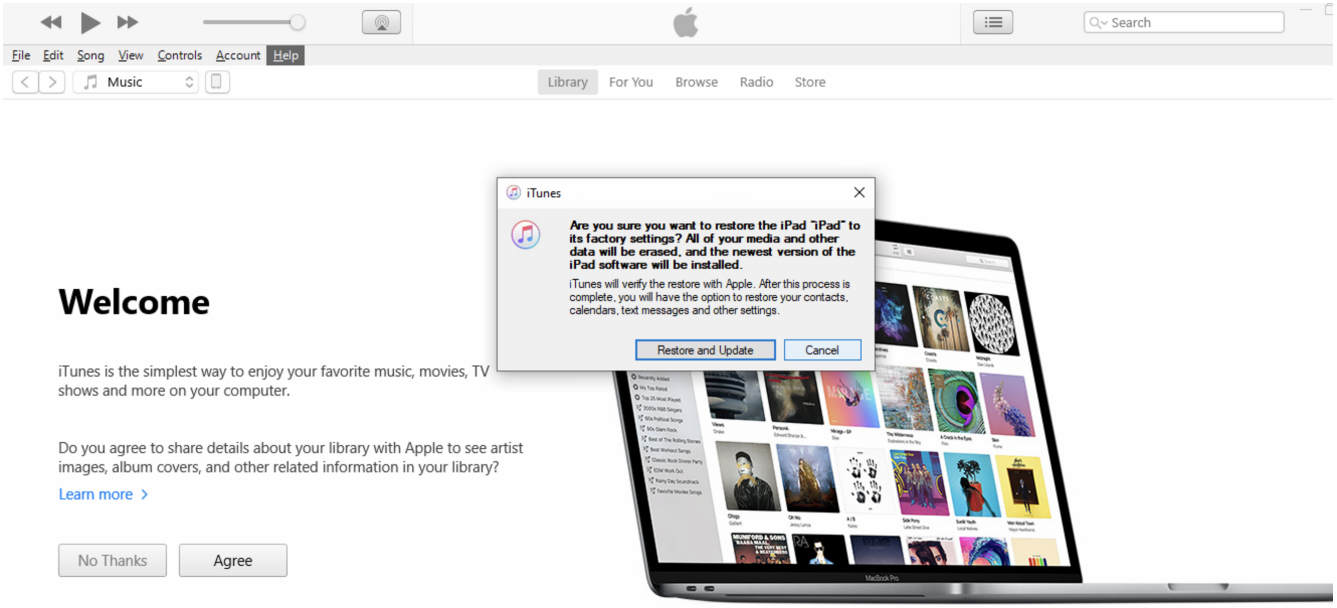


Recovery Mode
on iPad Pro
iTunes

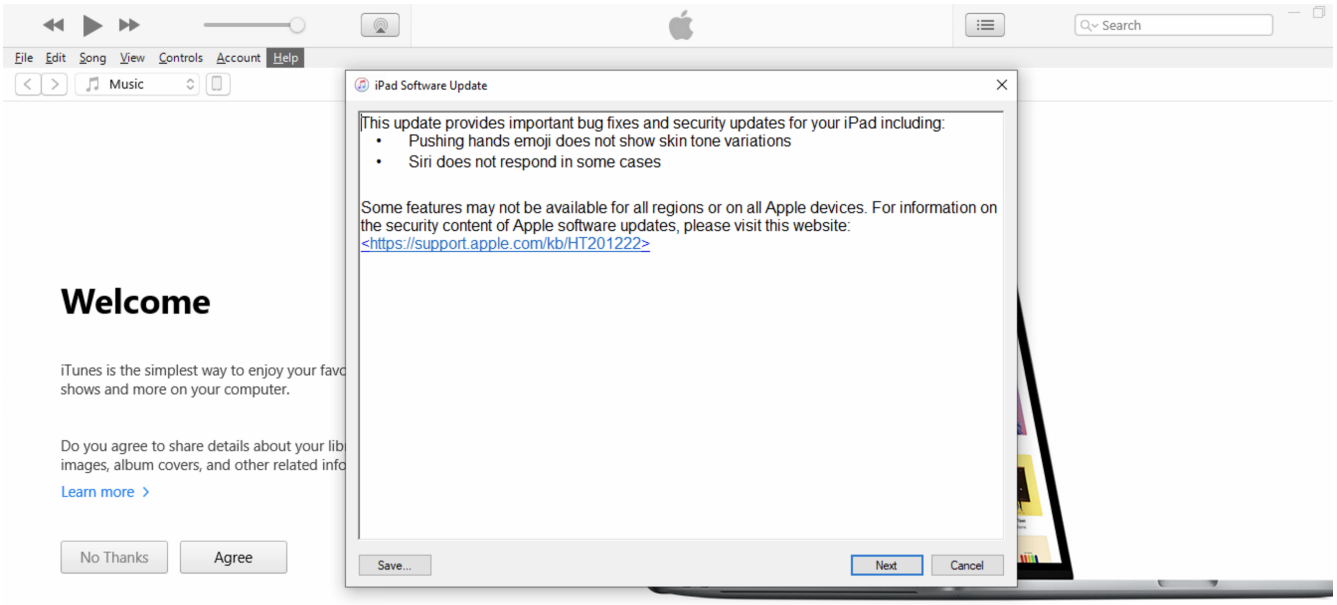
4. iTunes will then prompt if you want to Update or Restore. Click Restore.



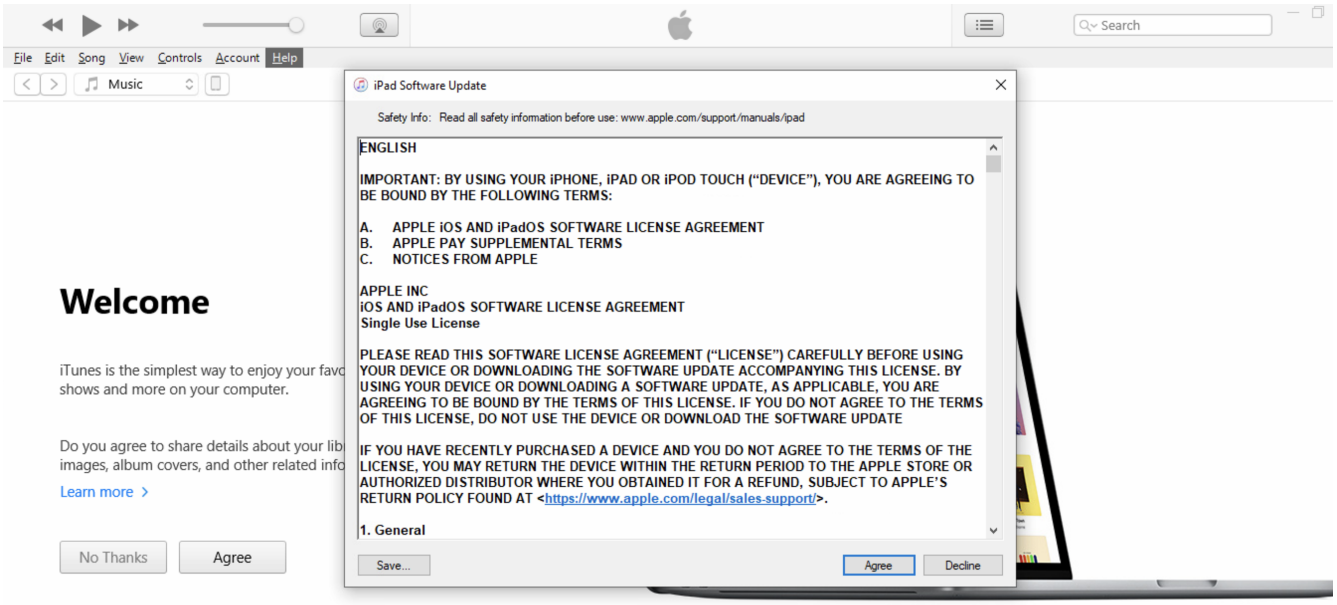
5. You will then be prompted again if you are sure you want to restore. Click Restore and Update.



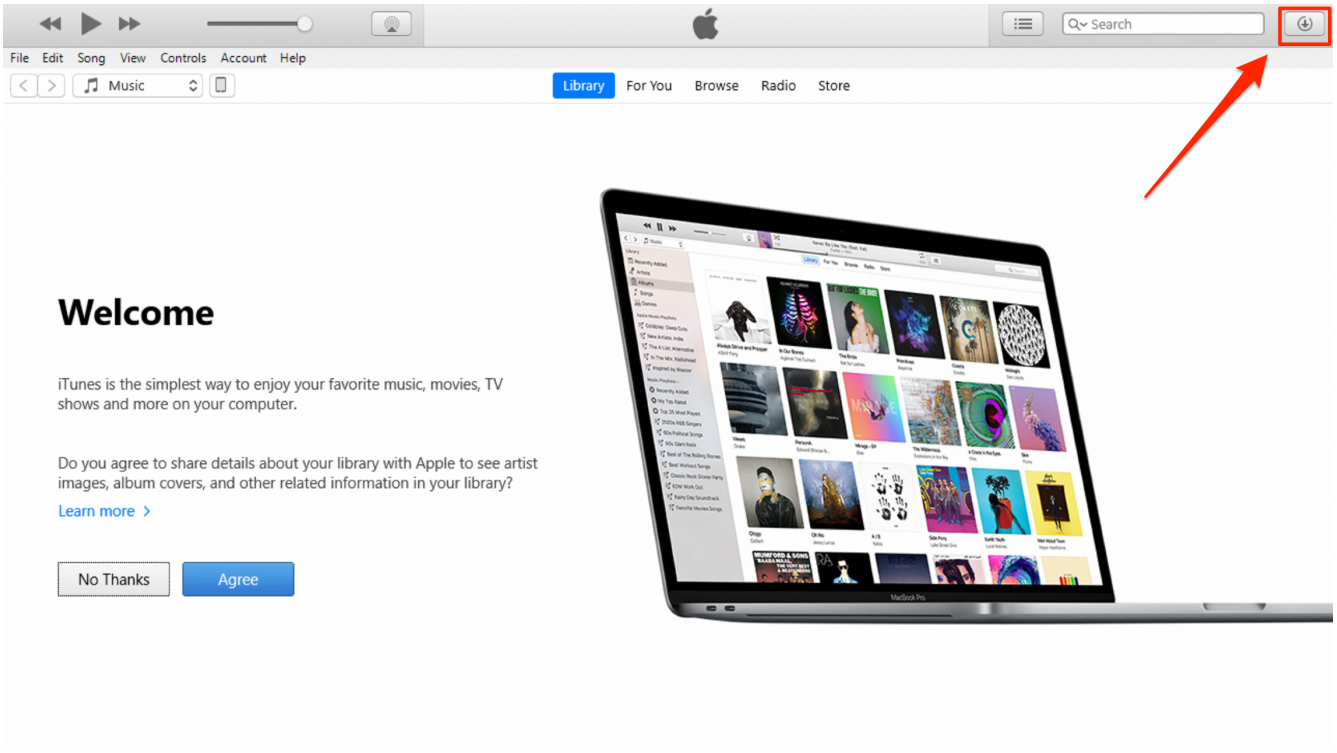
6. Click Next on the Update screen.



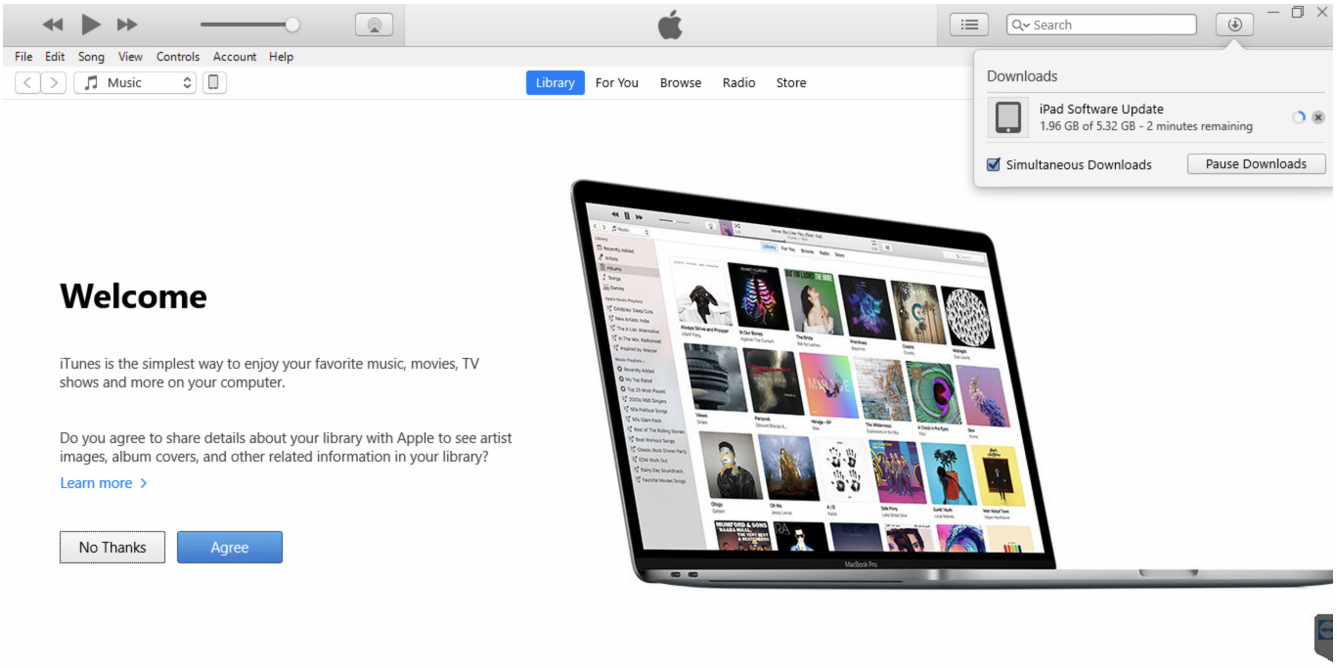
7. Click Agree on the license agreement.



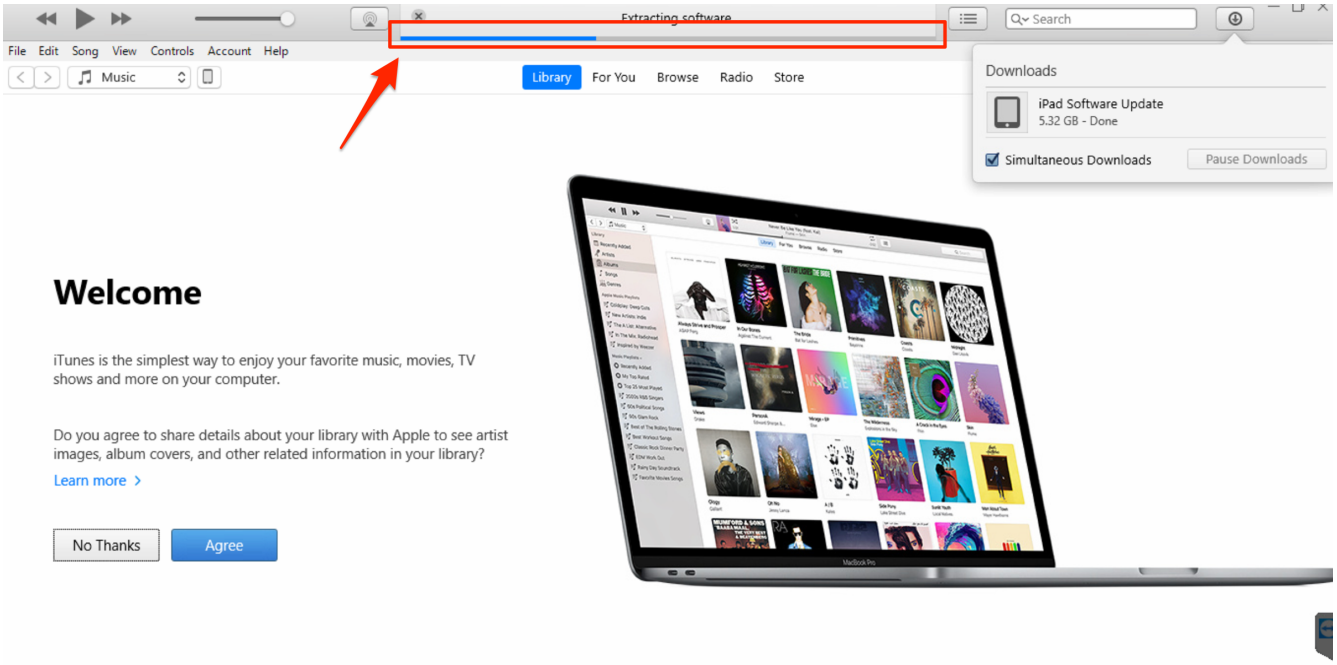
8. iTunes will start downloading the update.



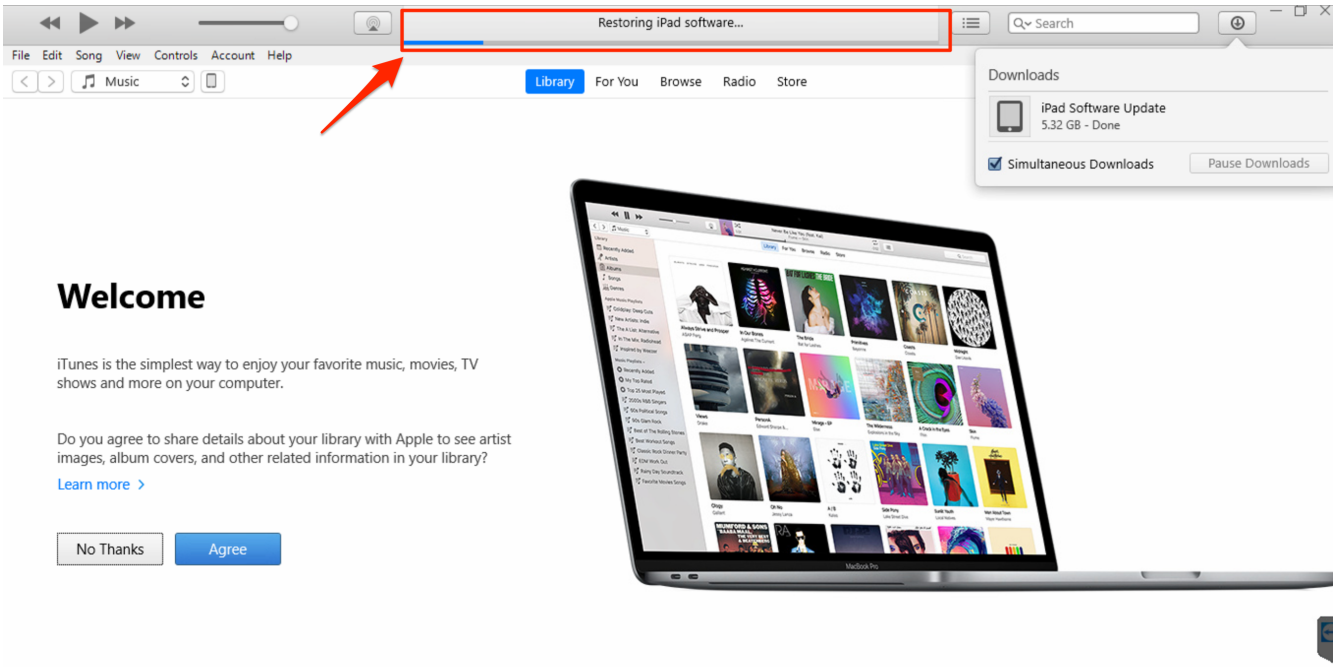
If you click on the download button you can see the download progress.



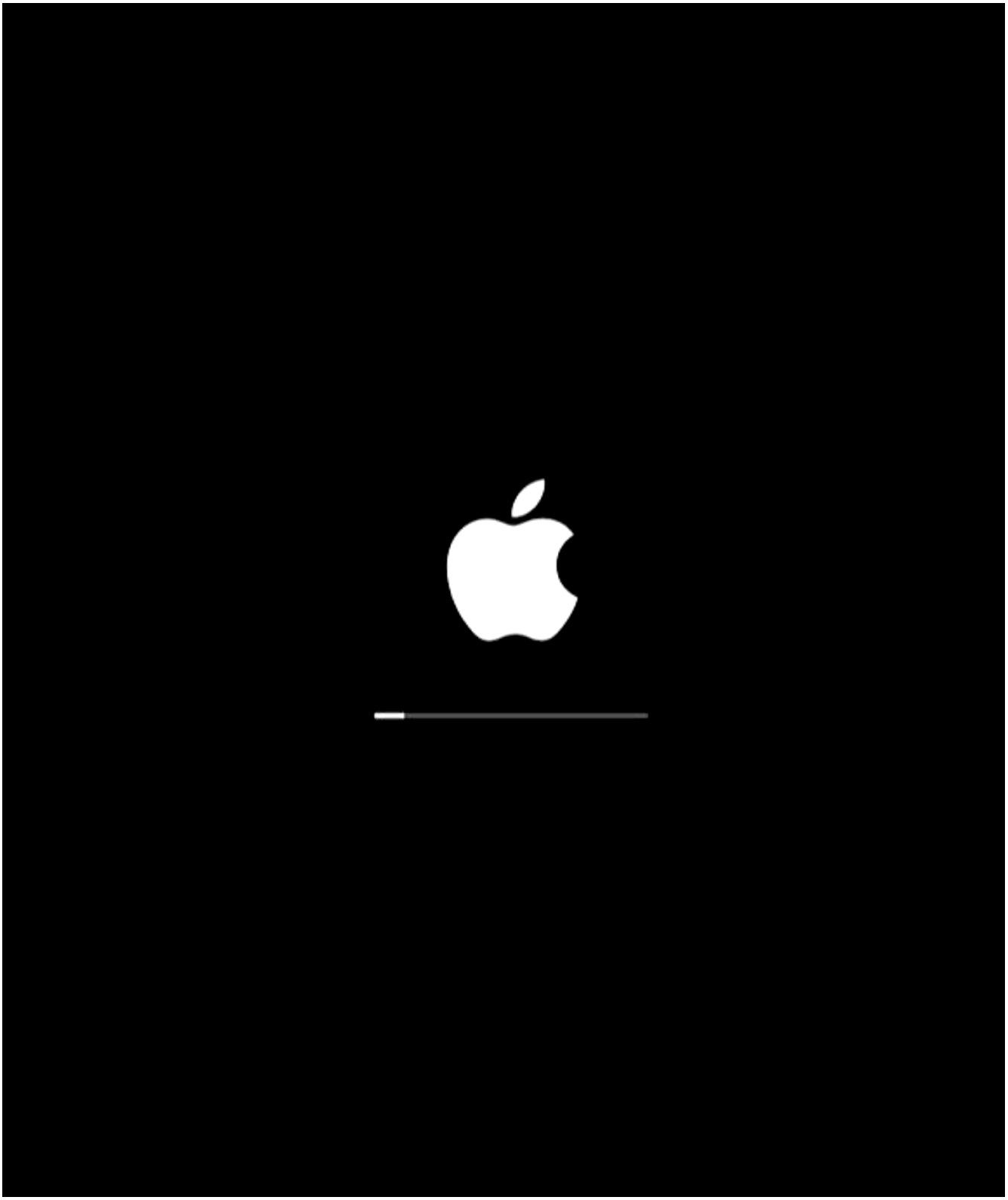
9. Next iTunes will extract the iPad Software Update.



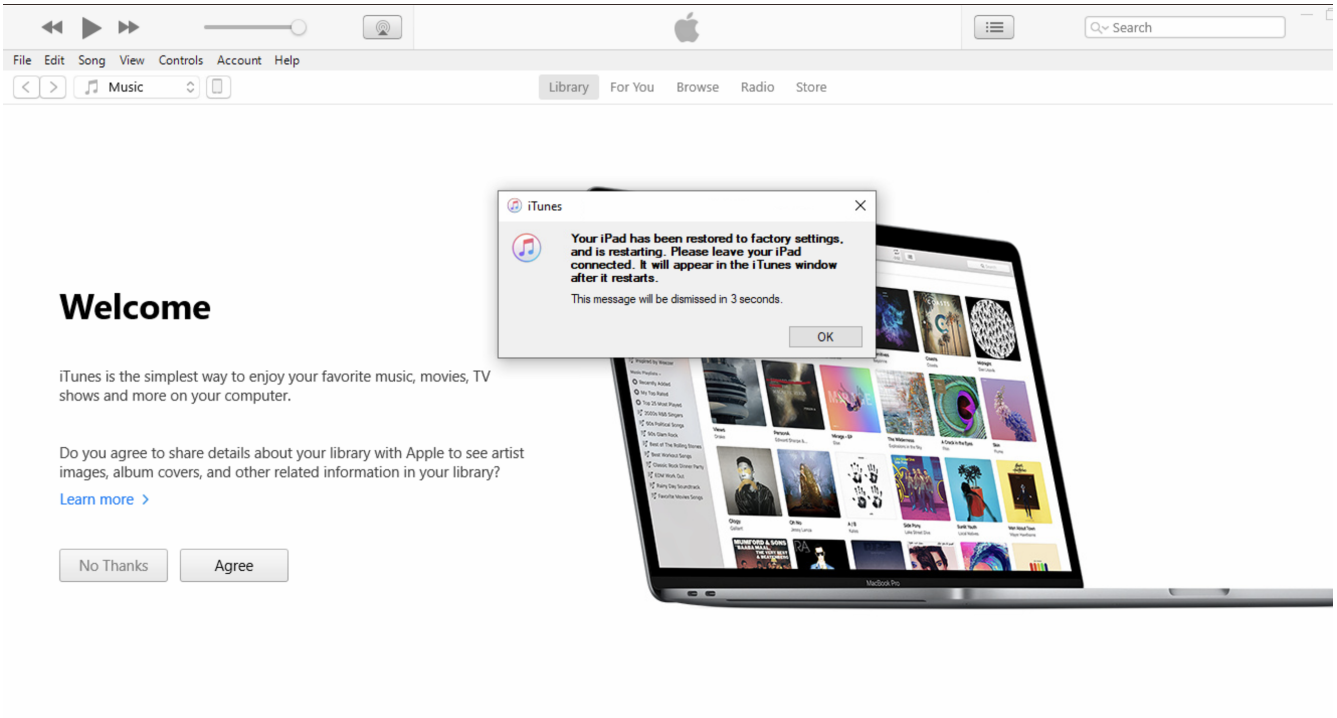
10. iTunes will then prepare and restore the iPad.

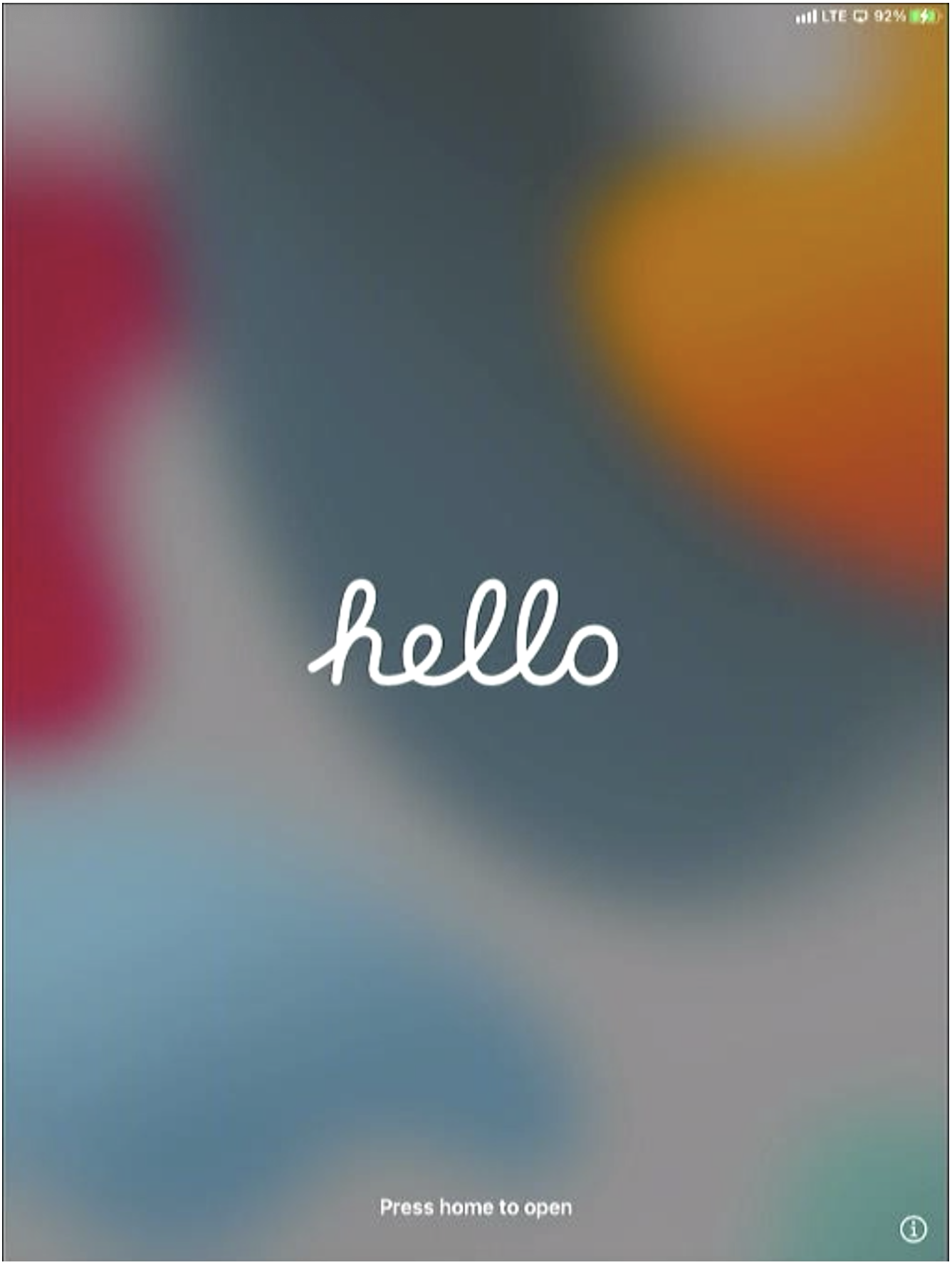


11. The iPad will display a progress bar while restoring.

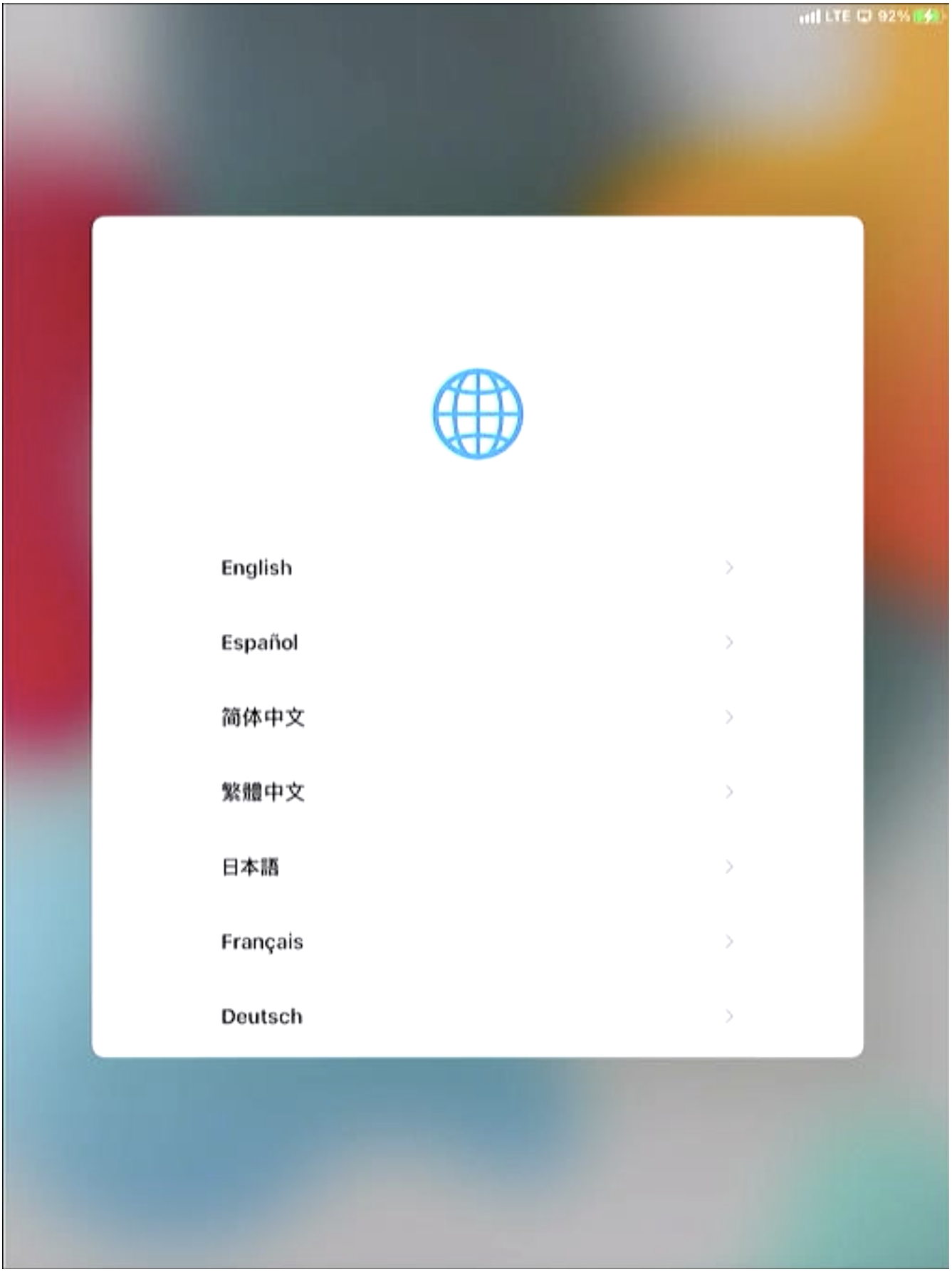


12. Once the iPad is done restoring, it will restart at the language selection screen, push the home button.

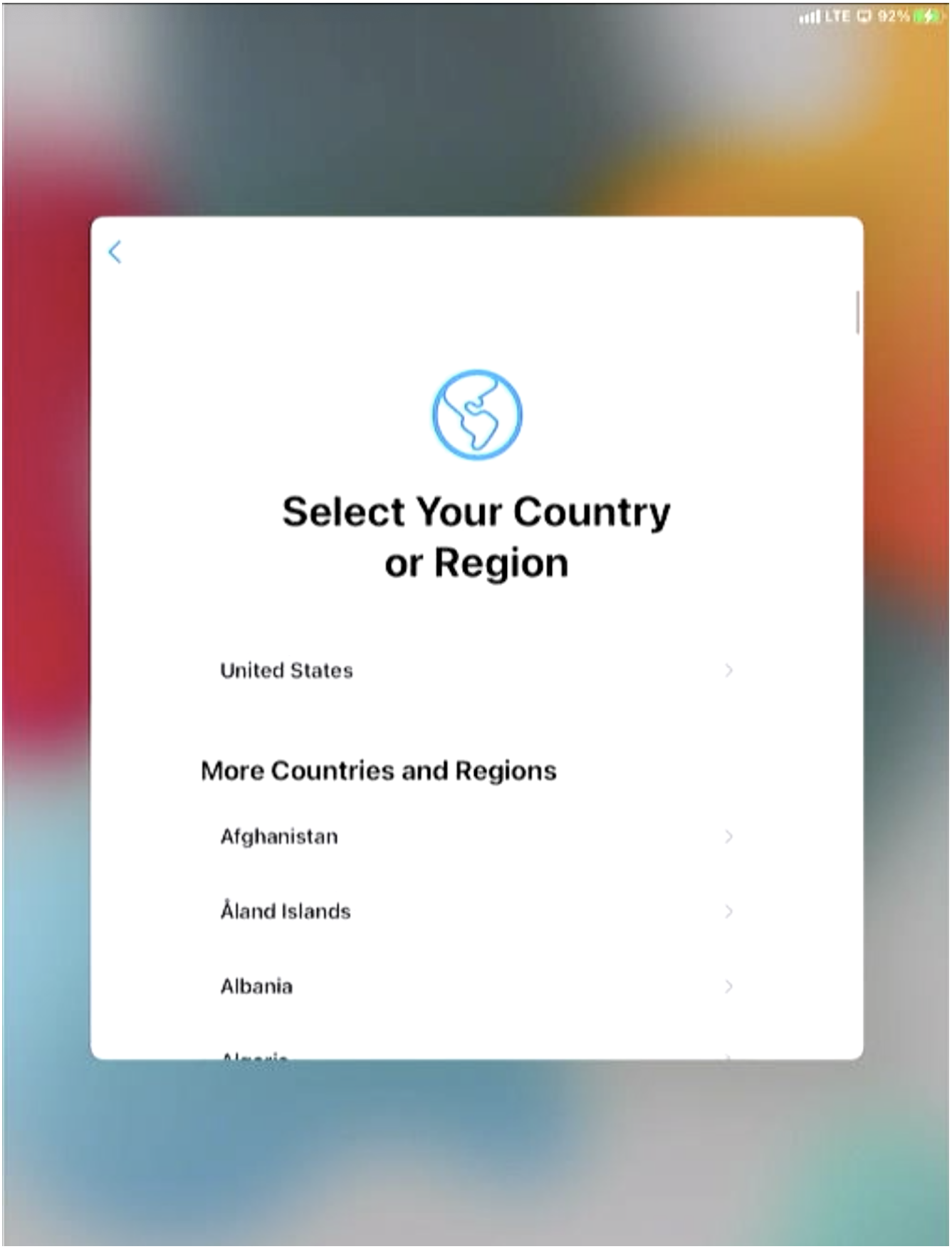



LTE 92%
hello
Press home to open

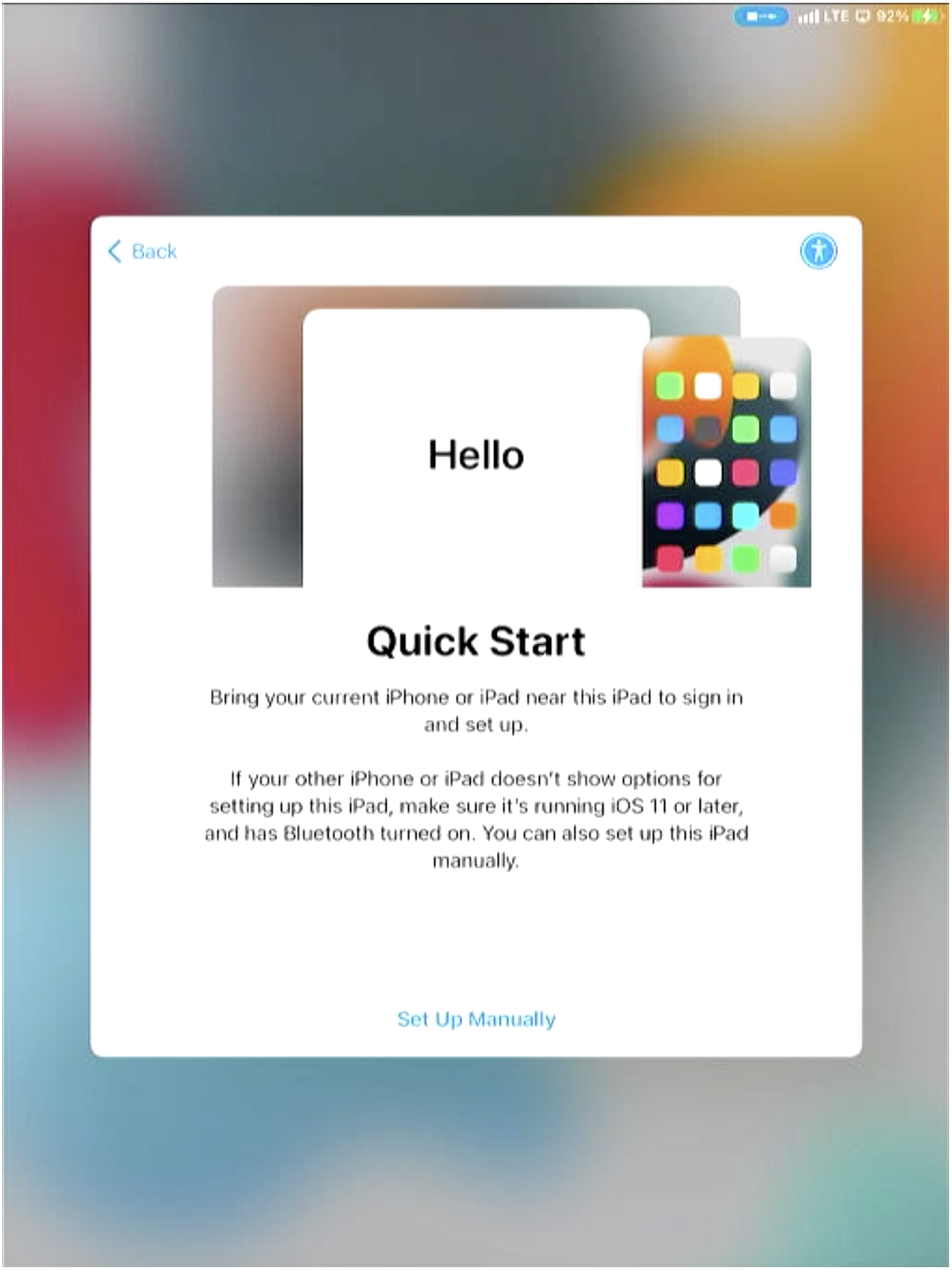
13. Select English.


LTE 92%
English
Español
简体中文
繁體中文
日本語
Français
Deutsch

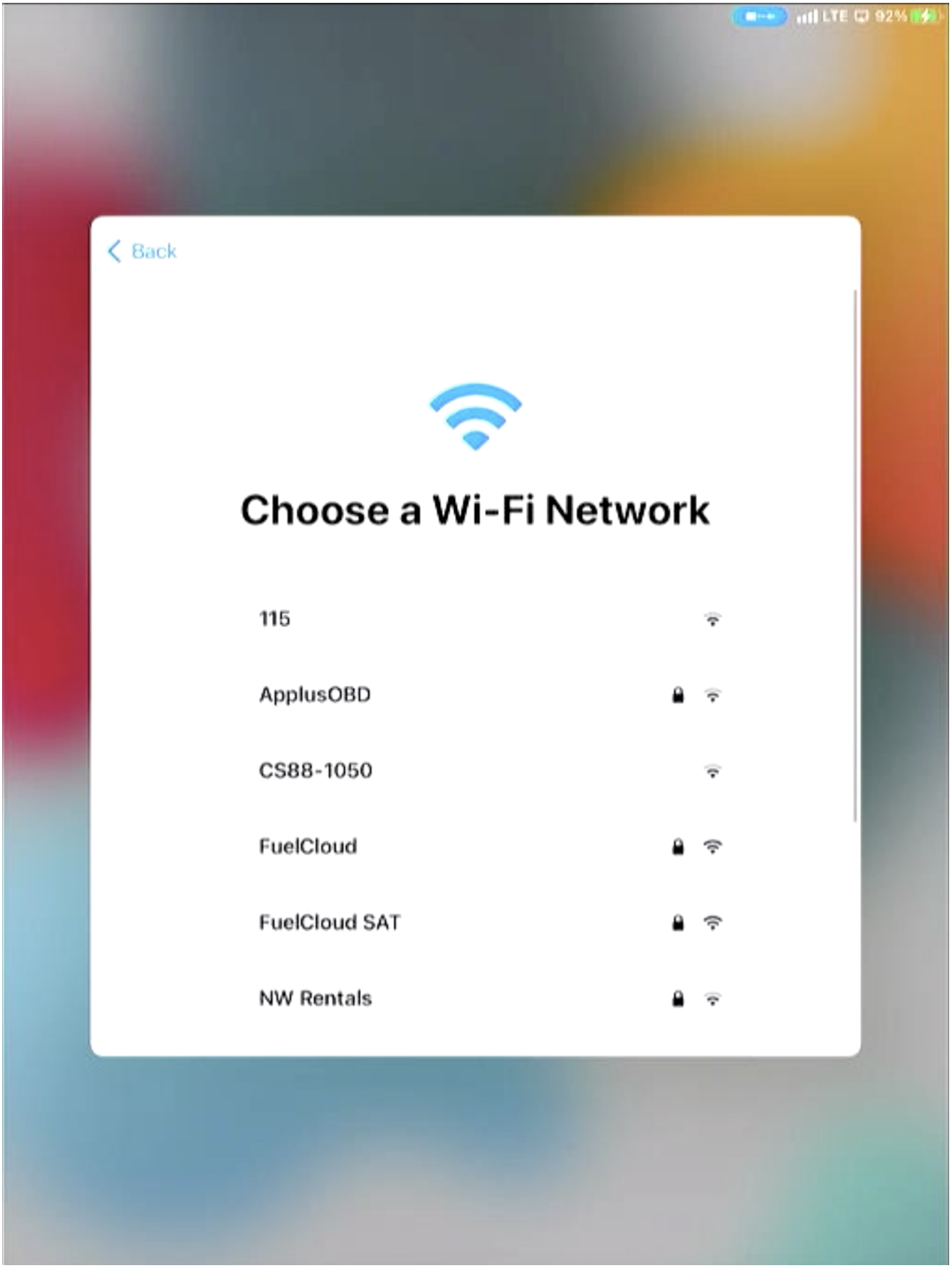
14. Select United States.

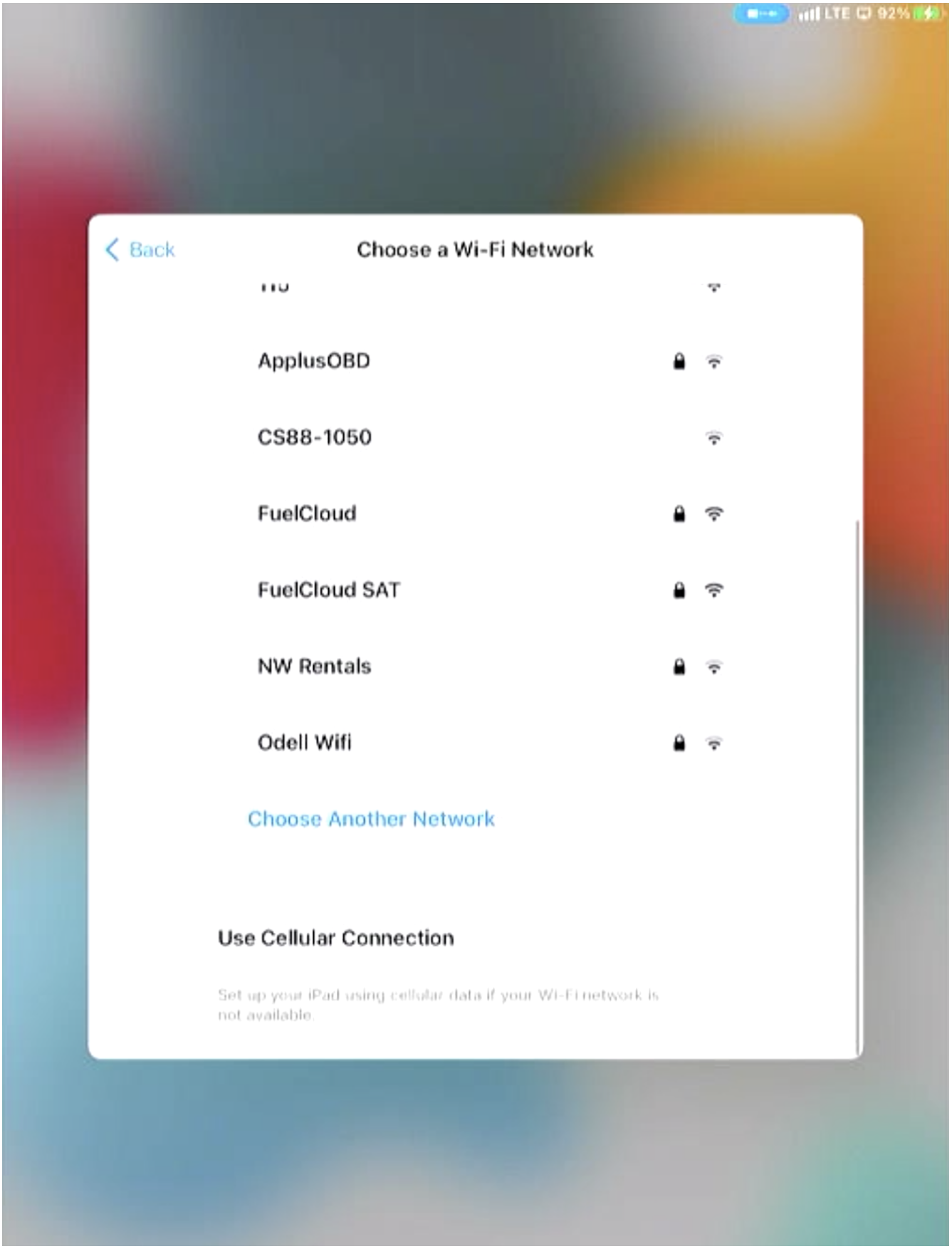


15. Select Set Up Manually.

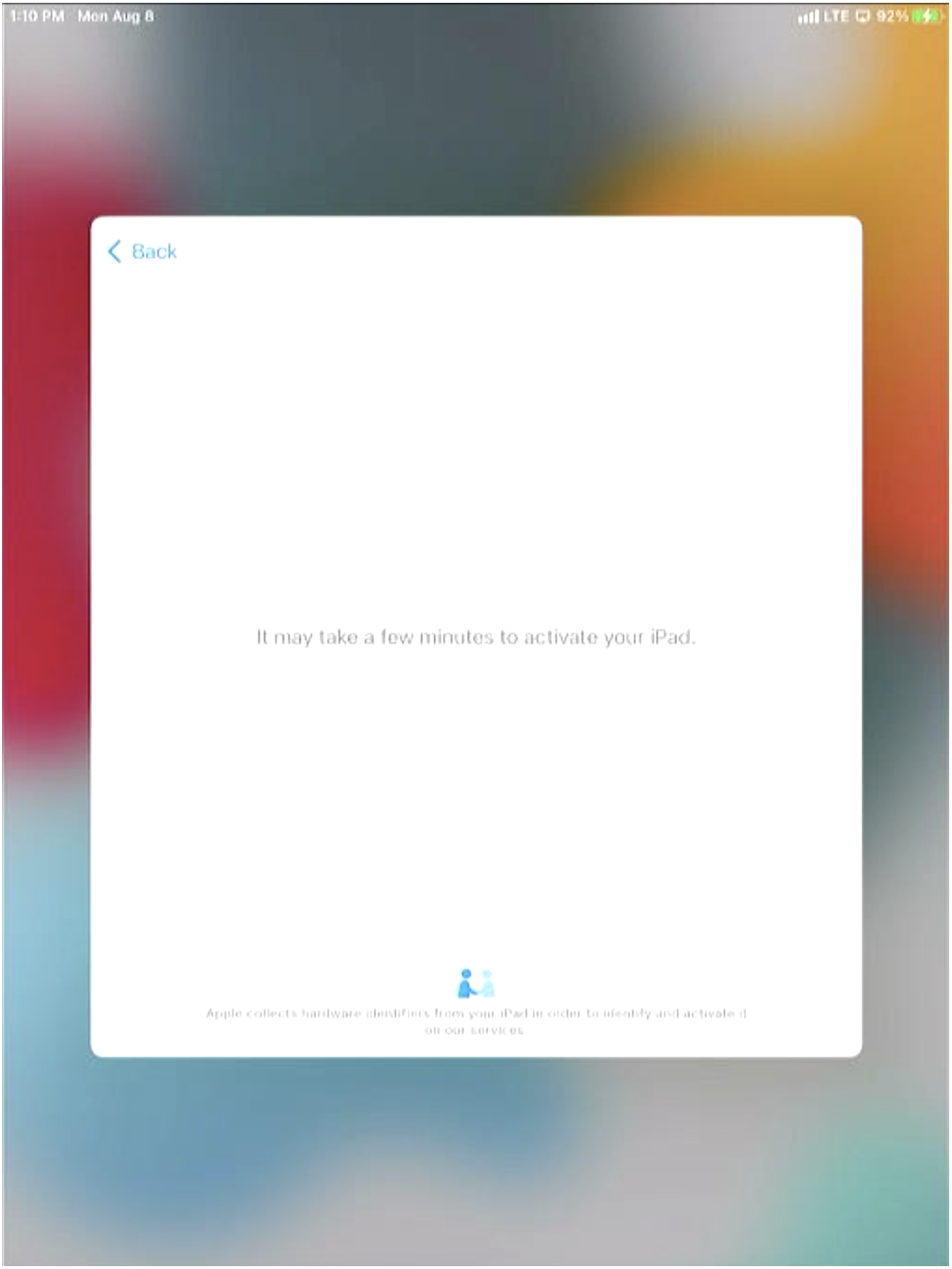

LTE 92%
Back
Hello
Quick Start
Bring your current iPhone or iPad near this iPad to sign in and set up.
If your other iPhone or iPad doesn't show options for setting up this iPad, make sure it's running iOS 11 or later, and has Bluetooth turned on. You can also set up this iPad manually.
Set Up Manually

16. On the Wi-Fi network selection screen, scroll to the bottom and select use cellular. **DO NOT CONNECT TO THE FUELCLOUD WI-FI NETWORK.**


LTE 92%
Back
Choose a Wi-Fi Network
115
ApplusOBD
CS88-1050
FuelCloud
FuelCloud SAT
NW Rentals


LTE 92%
Back
Choose a Wi-Fi Network
ApplusOBD
CS88-1050
FuelCloud
FuelCloud SAT
NW Rentals
Odell Wifi
Choose Another Network
Use Cellular Connection
Set up your iPad using cellular data if your Wi-Fi network is not available.

17. The iPad will then activate with Apple's server. This can take serval minutes.


1:10 PM Mon Aug 8
LTE 92%
Back
It may take a few minutes to activate your iPad.
Apple collects hardware identifiers from your iPad in order to identify and activate it on our services.

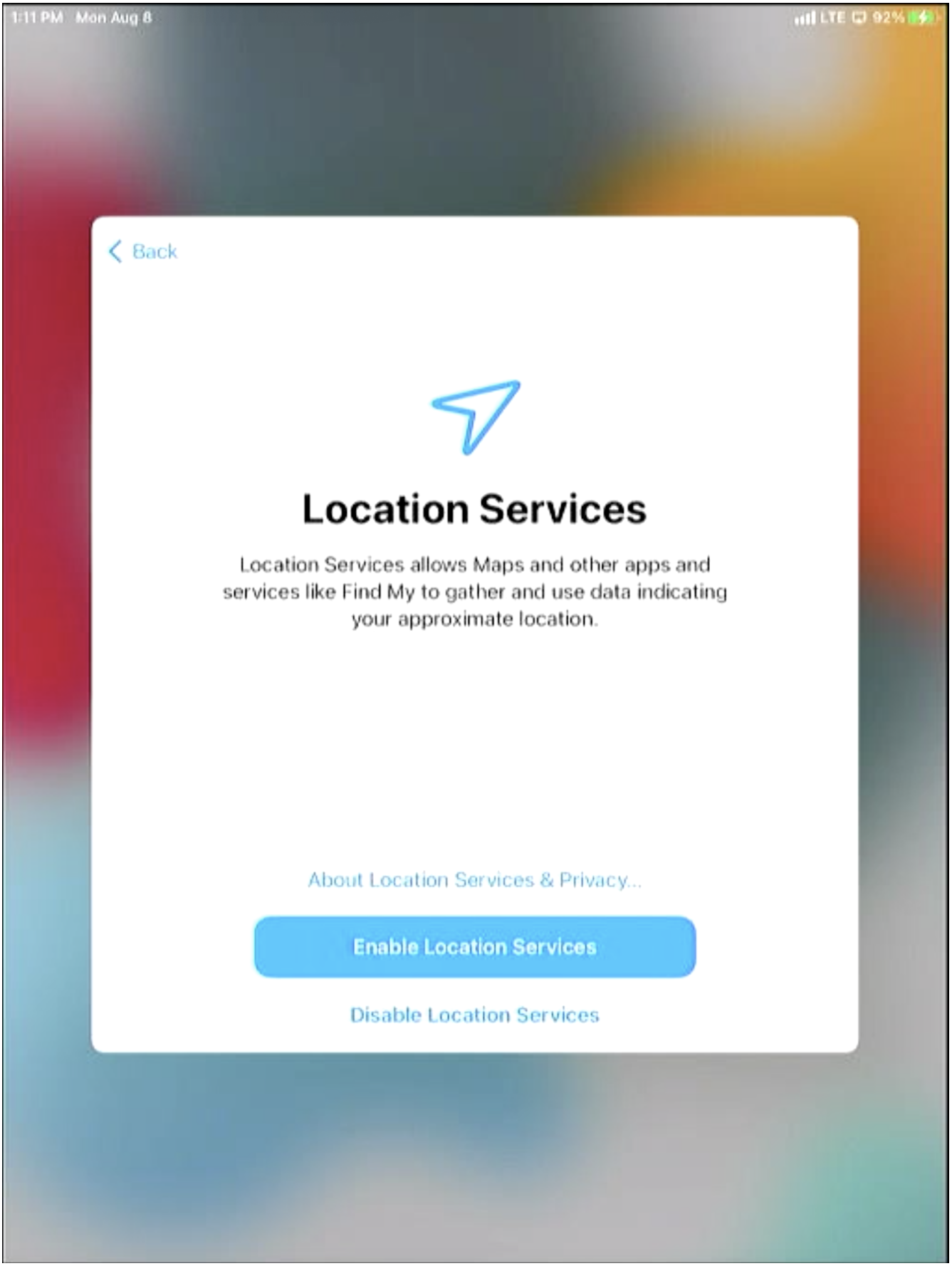
18. After the iPad has been activated, the iPad will ask to enroll in the FuelCloud MDM. Select Next in the top right.

1:10 PM Mon Aug 8
LTE 92%
Back
Next
Remote Management
Enrolling in remote management will allow this iPad to be managed by:
Fuelcloud Opco, LLC
Remote management includes the ability to restrict functionality, install apps, manage the backup of data, and monitor internet traffic and some device settings.
Learn more about remote management...

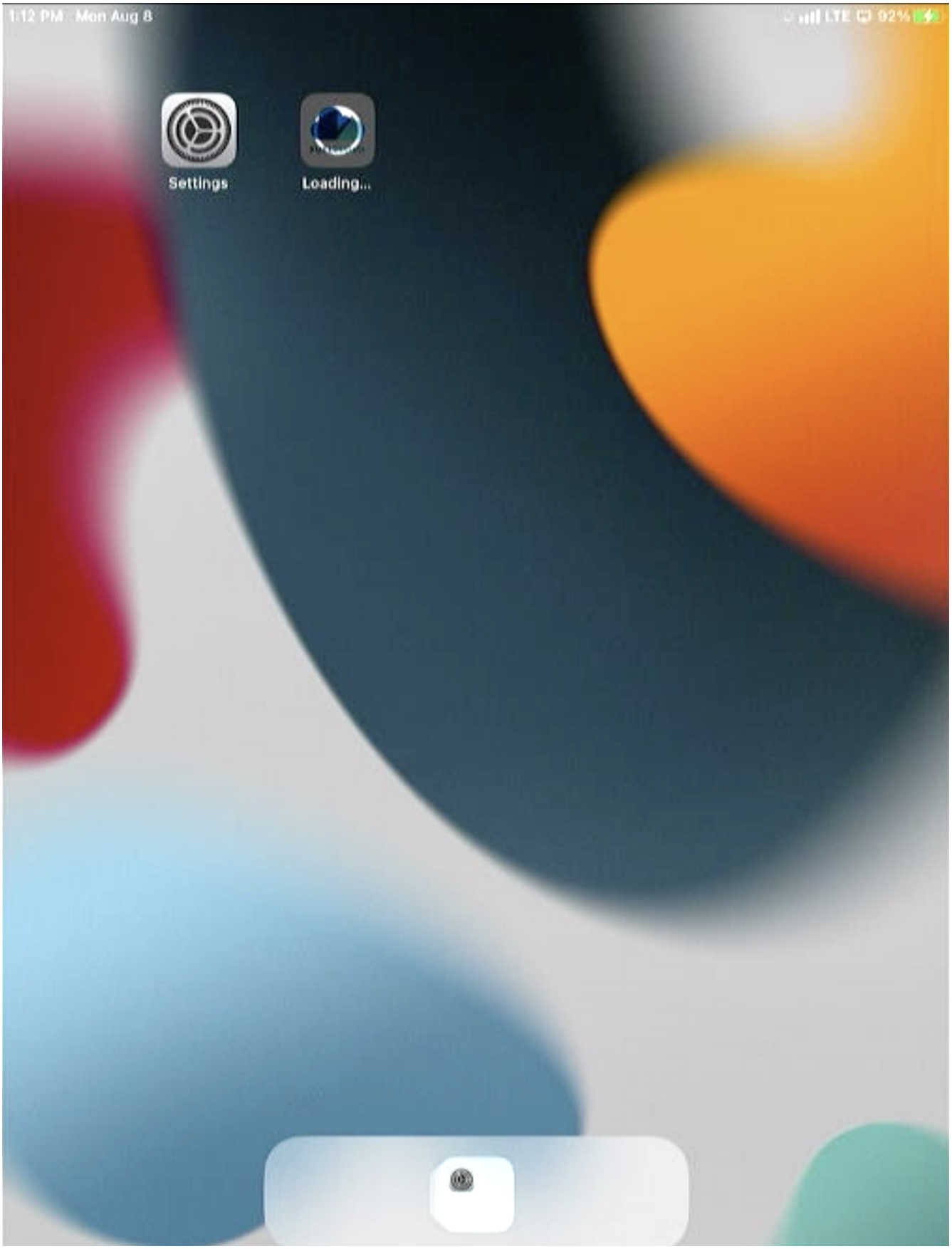
19. Enrolling in the FuelCloud MDM can take several minutes.

1:10 PM Mon Aug 8
LTE 92%
Configuring iPad
Installing configuration from "Fuelcloud Opco, LLC"

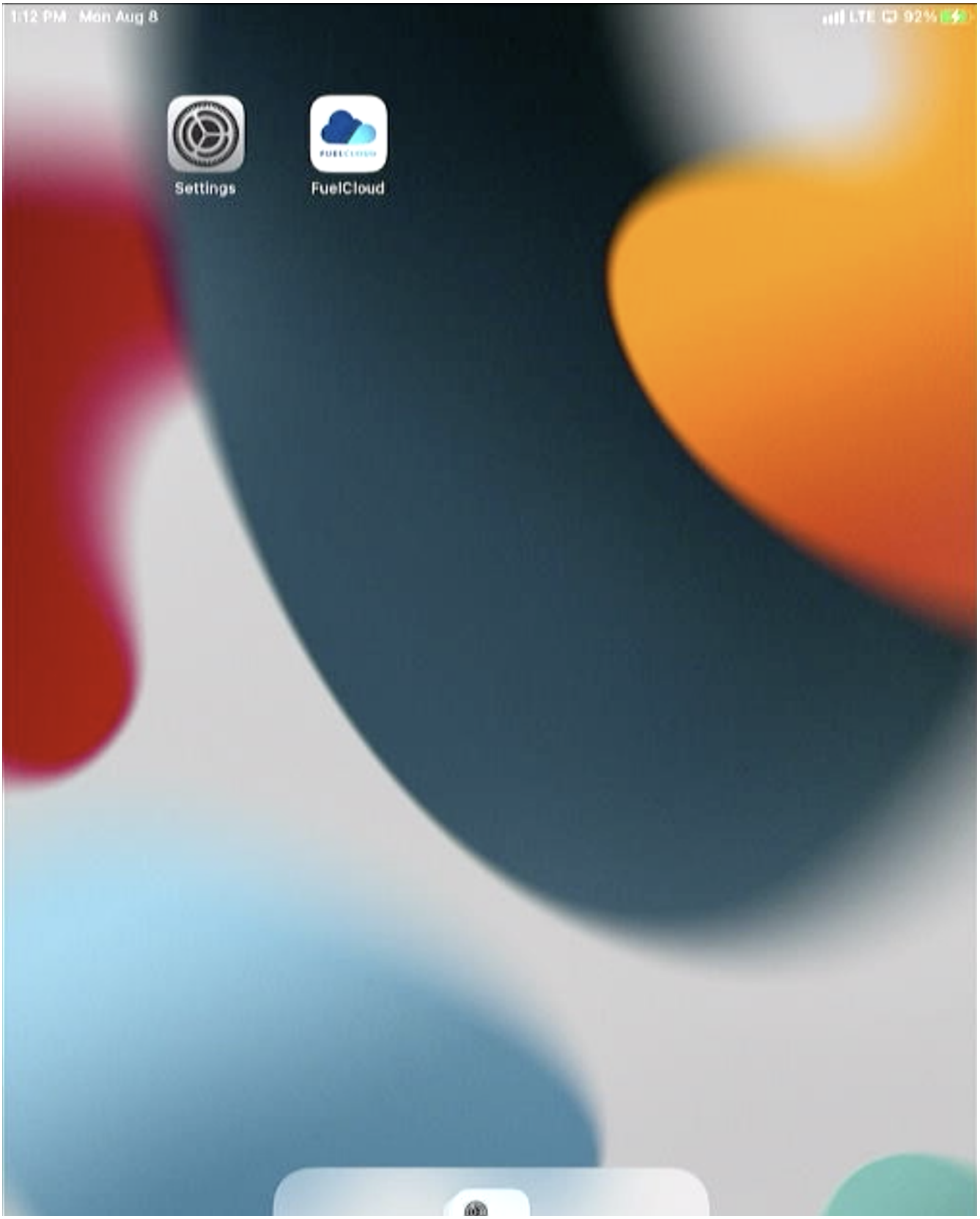
20. Once the iPad is enrolled in the FuelCloud MDM, select Enable Location Services.


1:11 PM Mon Aug 8
LTE 92%
Back
Location Services
Location Services allows Maps and other apps and services like Find My to gather and use data indicating your approximate location.
About Location Services & Privacy...
Enable Location Services
Disable Location Services

21. The iPad will now launch to the home screen and download the FuelCloud app.



22. The FuelCloud app be greyed out until it has finished downloading and installing. Once done the app can be used.



Note: Above screenshots were recorded using iPadOS 15.6.