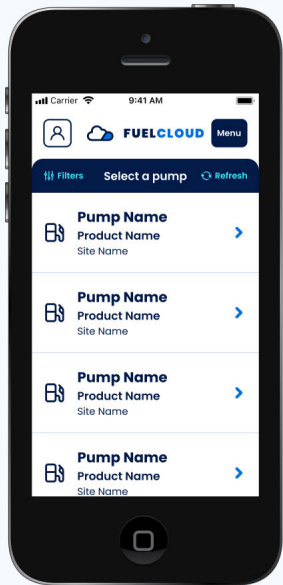




User Guide

Detailed App Instructions

Version: 3.0.0 | Revised: 09/21/23



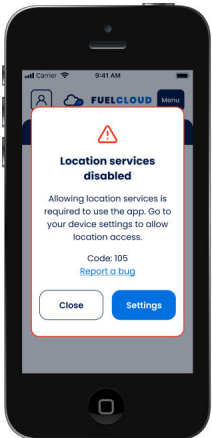
Step 1:

Select the pump you're going to use from the list of pumps that the app has detected.

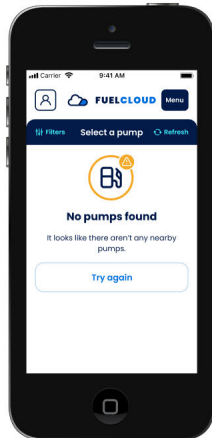
Seeing something different?

- A. This modal means 'location services' is turned off for the FuelCloud app. Without location services activated, the FuelCloud app can't find and connect to pumps. Tap 'Settings' and enable the location setting while using the app to continue fueling.
- B. This screen means that the app can't locate or connect with nearby FuelCloud hardware. If possible, move the device into line-of-sight of the FuelCloud hardware, and tap the 'Try again' button.
- C. This modal means a VPN is enabled on the device. A VPN may hide your current location and cause the app to not display nearby pumps. Turn off the VPN to continue fueling.

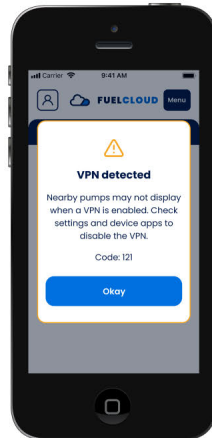
A.



B.

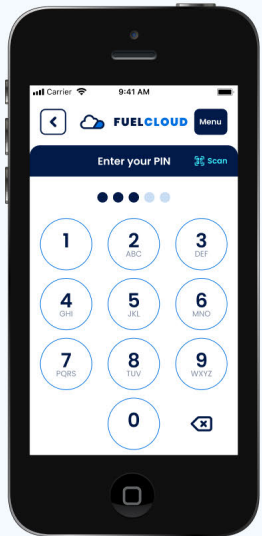


C.



Step 2:

Authorize by PIN or QR Code.



PIN

Enter your driver-specific PIN.

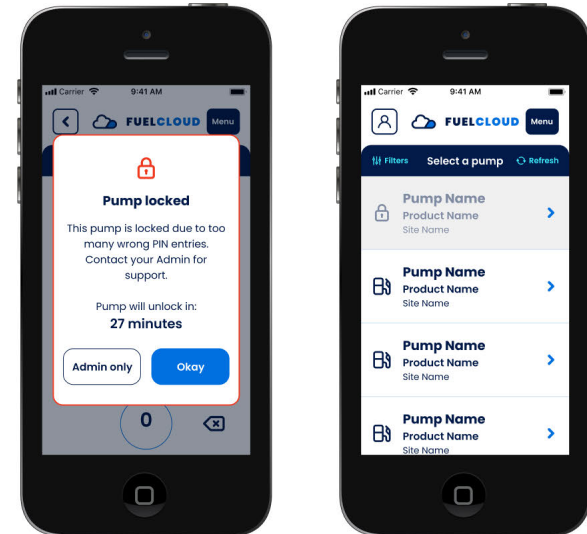
OR



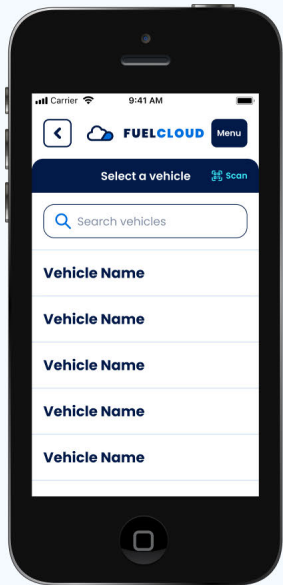
QR Code

Some systems may require you to use a QR code. Tap the 'Scan' button in the upper right corner, and use the device's camera to scan the QR code.

Seeing something different?



If you enter the incorrect PIN multiple times, you may have your access to the pump locked. If you see the screens above and you've entered what you think is the correct PIN, contact your Admin.

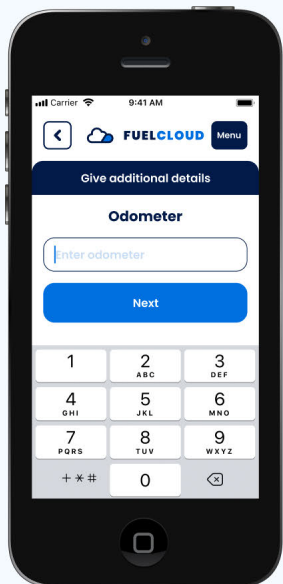


Step 3:

Select the vehicle you'll be filling from the list provided.

Don't see your vehicle?

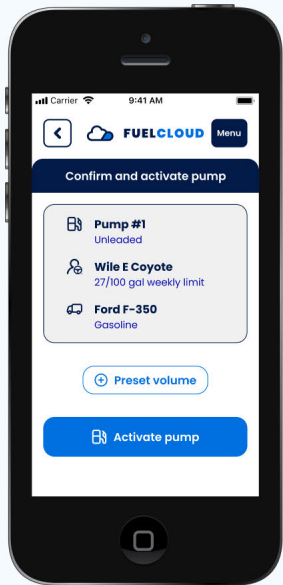
If your vehicle is not on the list, contact your Admin.



Step 4:

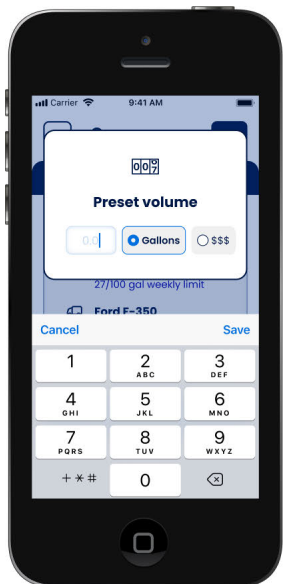
Your Admin may have set up additional questions you have to answer before you can continue fueling. Fill out the relevant questions and tap the 'Next' button to continue.

If your Admin has not set up additional questions, this step is skipped automatically.



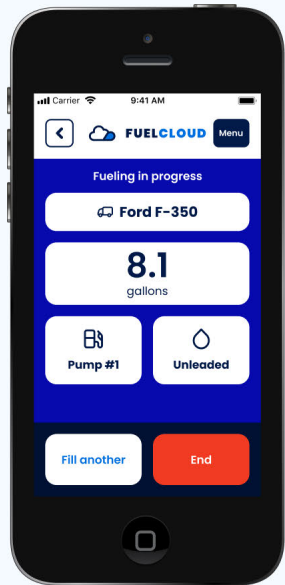
Step 5:

Verify that the information listed on screen is correct, and tap the 'Activate Pump' button to turn the pump on and begin fueling.



Want to set a specific amount to fuel?

If you are trying to add a specific amount of fuel, tap the 'Preset volume' button and enter that amount in the preset field before activating the pump.



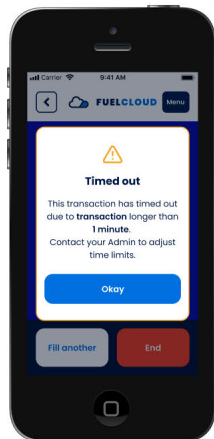
Step 6:

You're fueling! Tap the 'End' button at anytime to stop.

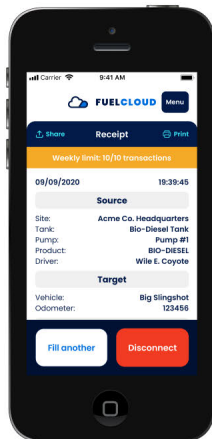
End unexpectedly? There can be a few reasons for this:

- A. The FuelCloud app will automatically end the transaction and show the Timed out modal after a set time limit. Contact your Admin if the app is timing out faster than the indicated time or if you need more time.
- B. The FuelCloud app will automatically end your transaction and inform you that your limit has been reached. Contact your Admin for more information about your fuel limits.
- C. The FuelCloud app will automatically end the transaction and show the Timed out modal if no flow is detected for a set duration.

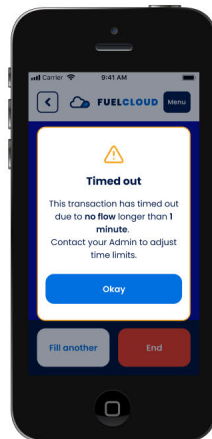
A.

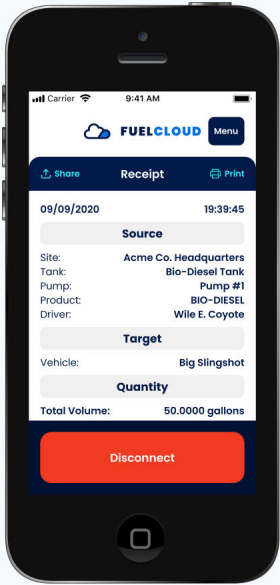


B.



C.





Step 7:

You're all done! When you finish fueling, the device will present a transaction receipt. You can share or print the receipt, then tap 'Disconnect' when you're finished.

Supported Printers

Model	iOS	Android	Bluetooth	Wi-Fi
Brother RJ-3050	✓	✓	✓	✗
Epson TM-T88V	✓	✓	✓	✓

The Epson TM-T88V printer comes in various models with different connectivity capabilities. Please confirm the model you are purchasing has the capabilities you want.