



APP INSTRUCTIONS

App Version: 2.0.0





Step 1:

Select the pump you're going to use from the list of pumps that the app has detected.





Seeing something different?

a. If the list of pumps does not immediately appear, the FuelCloud app may be scanning the area for available pumps. Keep the app open while this search happens.

b. This screen means that 'location services' have been turned off on your device. Without location services activated, the FuelCloud app will not be able to find and connect to a pump. Tap the 'Allow Location Access' button and follow the on-screen prompts to continue fueling.

c. This screen means that the app can't locate or connect with nearby FuelCloud hardware. If possible, move the device into line-of-sight of the FuelCloud hardware, and tap the 'Search Again' button.

d. If you see this screen, you need to manually connect to the FuelCloud wireless network. Follow the on-screen instructions to continue fueling.



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	✓ Pump #1 🕂 Enter PIN
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Step 2:

Authorize either by PIN or QR Code:

PIN

Enter your driver-specific pin code.

-OR -

QR Code

Some systems may require you to use a QR code. Tap the scan button in the upper right corner, and use the device's camera to scan the QR code.



Seeing something different?



If you enter the incorrect PIN code multiple times, you may have your access to the FuelCloud app locked. If you see the screen below and you've entered what you think is the correct PIN code, contact your FuelCloud administrator.





Step 3:

Select the vehicle you'll be filling from the list provided.



Don't see your vehicle?

If your vehicle is not on the list, contact your FuelCloud administrator.





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Step 4:

Your FuelCloud administrator may have set up additional questions you have to answer before you can continue fueling. Fill out the relevant questions and tap the submit button to continue.

If your FuelCloud administrator has not set up additional questions, this step is skipped automatically.





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Step 5:

Verify that the information listed on-screen is correct, and tap the 'Activate Pump' button to turn the pump on and begin fueling.



Want to set a specific amount to fuel?



If you are trying to add a specific amount of fuel, enter that amount in the preset field before activating the pump.





Step 6:

You're fueling! Click the Disconnect button at anytime to stop.









End unexpectedly? There can be a few reasons for this:

a. The FuelCloud app will automatically disconnect the pump and end your session after a set time limit. If you see the screen below, your transaction as timed out. Contact your FuelCloud administrator if the app is timing out faster than the indicated time.

b. You will see this screen below if you reach your weekly (or daily) fill limit. The FuelCloud system will automatically warn you that you have reached your limit and disconnect the pump. Contact your FuelCloud Administrator for more information about your fuel limits.

c. The no-flow timer ran out. If there is no fuel flowing, then the system will automatically disconnect.





Step 7:

You're all done! When you finish fueling, the device will present a transaction receipt. Tap the 'Disconnect' button to end your transaction.

